

HICKORY
North Carolina
Life. Well Crafted.

Home
Contact Us
Create New User
Login
Quick Payment (No Login Required)

Welcome to City of Hickory Online Utility Payment Center **Click2Gov**

Need to make a quick payment? (No user id or login required) Click on the link to the left to make a quick payment.

Existing User

Login

First Time User

- Register your account
- Make payments
- View billing and payment history
- Edit user profile, maintain wallet/payment information

First Time User

Click Here for instructions on how to register your account.

Instructions

*When paying online to avoid disconnection, you must initiate your past due payment prior to 3:00pm on the payment deadline date listed on your utility bill.

Please do not use the online system to make any payments after 5:00pm on your cut off date or if your service has been disconnected. Online payments received after 5:00pm will not cancel service disconnection or eliminate late fees being charged to your account.

The online payment system is not monitored for accounts disconnected for nonpayment. Contact the Collections Division at (828) 323-7424 to reconnect your services.

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Create New User

* = Required

* eMail Address:

* Confirm eMail Address:

* Password:

* Confirm Password:

* First Name:

* Last Name:

* Address 1:

Address 2:

* City:

* State:

* Zip Code:

At least one phone must be entered

Home Phone:

Work Phone:

Work Ext:

Cell Phone:

Security Questions

* 1. Question:

Answer: [Remove](#)

* 2. Question:

Answer: [Remove](#)

* 3. Question:

Answer: [Remove](#)

[Add Another Question](#)

Create New User

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First Time User? Click on First Time User button OR Create New User on the left toolbar.

To Create a New User, fill out all required boxes.

Once you click on the Create New User button on the bottom right, an email confirmation will be sent. Click on the link in the email.

PASSWORD REQUIREMENTS

The 'Password:' field must not be empty.

The 'Confirm Password:' field must not be empty.

The 'Email Address:' field must not be empty.

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Required)

User Login

* = Required

1. Enter you email address as your user id. 2. Enter your password. 3. Click Logon in lower right

* User ID:

* Password:

Logon

[Reset Password](#)

1. Enter your email address as your user id.
2. Enter your Password
3. Click logon in lower right.



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[Edit My Profile](#)

[Logoff](#)

[Select Account](#)

[Account Information](#)

[Payment History](#)

[Consumption Report](#)

[Billing History](#)

[Service Summary](#)



Welcome. You are now logged into your account.



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Click on Select Account



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[Edit My Profile](#)

[Logoff](#)

[Select Account](#)

[Edit Master Account](#)



Utility Accounts

Select the location you would like to work with:

Account Number ⬇	Location Address ⬇	Total ⬇	Cash Only? ⬇
Showing 1 to 1 of 1 entries			

Click on Edit Master Account



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Edit My Profile

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Select Account

Edit Master Account

Add/Delete Account

You can add/delete the accounts.

You can add accounts to your Account Number by clicking on the link. [Add Account »](#)

Select the accounts you wish to delete and click delete.

Account Number	Delete
	<input type="checkbox"/>

Showing 1 to 1 of 1 entries

Delete

Click Add Account to add all additional accounts you may want to link to this user id & password.



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Select Account

Edit Master Account

Add Account

* = Required

Account No.:

* Account ID: -

* Total Amount Due:

Submit

* Account ID must be entered exactly as it appears on your monthly statement (configurable).



Fill out form using your last bill amount total. Click Submit.

Your account is now registered. You are now ready to view your account information and pay your bill online. In the future, click on either quick payment or login button.